

This leaflet is designed to explain how the SEND Information, Advice and Support Service could help you. The term 'school' is used to include both pre-school and school age establishments.

What is the SEND Information, Advice and Support Service?

The **SEND Information, Advice and Support Service** is:

- A service that supports all parents/carers of a child with SEND
- An impartial, confidential, arms-length, free and accessible service
- Available for young people to access independently from their parents

What can the Service help with?

- Special Educational Needs (SEN) - if you are concerned about your child's progress or your child has been identified as having SEN, we can offer information and support on what this may involve
- Non-Curriculum Issues – get support with any school issue not related to the curriculum. This may include issues such as bullying, exclusions, admissions or school policy
- The Local Offer – find out what support groups and activities are available local to you
- Personalisation and personal budgets – get help with how to choose the right support for your family
- Education law – find out the education laws on SEN and related law on disability, health and social care
- Elective Home Education - if you are considering taking full responsibility for your child's education and educating them at home yourself, we can offer information and guidance on responsibilities of home educators and discuss all options with you.

Other support available

Schools, parents and carers can contact us for further information on:

- Setting up a parent support group
- Information on conferences/seminars on a range of educational needs in the area
- Advice and information on running sessions about SEND and non-curriculum issues.



Get in touch

Call us on **01905 610858**

Visit **www.SENDworcestershire.co.uk**

Email: **SENDIASS@worcestershire.gov.uk**

Post: **PO Box 73, Worcester, WR5 2YA**

01905 610858
www.sendworcestershire.co.uk

Visit our website for the downloadable factsheets below:

Special Educational Needs and Disabilities (SEND)

- What do we mean by impartial information, advice and support?
- The Local Offer
- SEN support in mainstream schools
- Funding for SEN support in mainstream schools
- EHC needs assessment for children in early years settings or at school
- Education, Health and care plans
- Personal budgets for SEN
- What if I do not agree with decisions about SEN provision?
- The impact of the SEND reforms on children and young people with Statements
- Glossary
- SEN support in early years settings
- Post 16 - what's new in the legislation
- EHC plan reviews
- Making your written contribution
- Choosing a school for a child with SEND
- What is an Independent Parental Supporter?
- Dyslexia

Non-Curriculum Issues

- Non-Curriculum Complaints Guidance
- Anti-Bullying
- Exclusions
- A Guide to Elective Home Education

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Information, Advice and Support Service Worcestershire

(formerly Parent Partnership Service)

Impartial information, advice and support for children and young people with special educational needs and/or disabilities (SEND).